I have both sorenson and d-link. I have a problem with sorenson because of waiting for vrs. It seemed forever to wait. Mostly, I wait for at least 15 to 30 minutes for Sorenson VRS. They blocked me from using other VRS providers. In my opinion, I have the right to use which VRS I may use.

D-Link VRS responses quickly when I use SprintVRS. Praise Sprint for doing outstanding job. Thank you for allowing me to express my opinion.